

**IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER  
MONITORING REQUIREMENTS NOT MET FOR  
MARTINSBURG CITY OF, WV3300212**

*We are required to monitor your drinking water on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. Between 1/1/2023 and 12/31/2025, we failed to submit the required samples as indicated below and therefore cannot be sure of the quality of our drinking water during that time.*

**What should I do?**

*There is nothing you need to do at this time.*

The table below lists the required monitoring and the compliance period.

Required Monitoring	Compliance Period
52, FOLLOW-UP OR ROUTINE TAP M/R (LCR) LEAD & COPPER RULE Lead & Copper Sample Results Not Reported as Required	1/1/2023 to 12/31/2025

**What happened? What is being done?** (Describe corrective action)

During our Lead and Copper compliance testing, in July – September 2024, we submitted 37 addresses to the State for approval to be a sample site. The State approved all 37 addresses submitted. 30 addresses were on List A and 7 were on List B, which is a backup site list.

3 of the addresses on List A were not able to participate, so 3 addresses were chosen from List B.

All 30 required compliance samples submitted were <15ppb, which is the action level for Lead.

The violation issued was due to choosing 3 addresses from List B, (the 7 addition approved sites) without first filling out a "Request To Change Sample Site Location" form to approve the substitutions.

Lead and Copper will be tested again in 2027 and bring the system back into compliance.

For more information, please contact Lynlie Bacon at 304-264-2116  
(Contact name) (Phone number)  
 or P.O. Box 828 232 N. Queen St Martinsburg WV 25401  
(Mailing address)

*Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.*

This notice is being sent to you by: **MARTINSBURG CITY OF**

State Water System ID #: WV3300212

Date Distributed: 03/31/2026

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MONITORING REQUIREMENTS NOT MET FOR**

**MARTINSBURG CITY OF, WV3300212**

*We are required to monitor your drinking water on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. Between 9/1/2025 and 9/30/2025, we failed to submit the required samples as indicated below and therefore cannot be sure of the quality of our drinking water during that time.*

**What should I do?**

*There is nothing you need to do at this time.*

The table below lists the required monitoring and the compliance period.

Required Monitoring	Compliance Period
38, MONITORING, ROUTINE (IESWTR/LT1), MINOR TURBIDITY	9/1/2025 to 9/30/2025

**What happened? What is being done?** (Describe corrective action)

On September 30<sup>th</sup>, 2025, one Turbidity sample was missed being collected at Big Springs WTP. At the time this sample was missed, Big Springs WTP was undergoing computer programming upgrades. The hours that Big Springs reported as operational hours was 8.2 hours. After 8 hours of operation there should have been 3 samples collected and tested. There have been no further missed samples since September 30<sup>th</sup>, 2025 and the system has been back in compliance as of October of 2025

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